



VA Virtual Urgent Care

Request and Receive Same-Day Care

You don't need to travel to a VA facility or leave the comfort of your home to receive Virtual Urgent Care from the VA Northern California Health Care System. Just call 1-800-382-8387 to request a Virtual Urgent Care visit. VA Virtual Urgent Care is a safe, convenient and free way to receive same-day remote urgent care from the comfort of your own home, or wherever you are.



VA Virtual Urgent Care is not intended to treat medical emergencies.

With a VA Virtual Urgent Care visit, you will:

- Speak with a VA clerk or registered nurse immediately by phone.
- Have a telephone or video visit with a provider as necessary.

You can request Virtual Urgent Care for symptoms such as:

- Cough
- Diarrhea, constipation, nausea, vomiting, and other gastrointestinal issues
- Headache
- Musculoskeletal pain
- Red or weeping eye with vision loss
- Skin lesion or rash
- Earache, sinus congestion, sore throat, hoarse voice, and other upper respiratory issues
- Pain with urination, frequent urination, and other urinary issues

All Veterans enrolled at the VA Northern California Health Care System are eligible to use VA Virtual Urgent Care.

Veterans enrolled at VA Northern California can request a Virtual Urgent Care visit 24 hours a day, 7 days a week.

To request a Virtual Urgent Care visit, call:

1-800-382-8387



U.S. Department
of Veterans Affairs